

Additional Services

Automatic Delivery:

Village Oil's, state of the art, automatic oil delivery insures that you will not run out of oil. We use the degree day system, which uses daily temperature readings, along with usage history and tank size, to accurately predict when you will need a delivery.

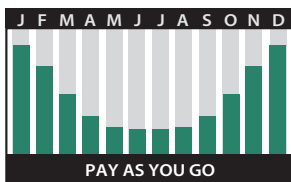


Payment Options:

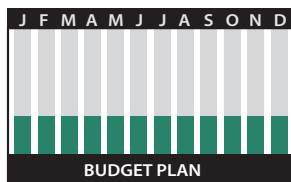
We offer credit accounts and C.O.D. delivery. Pay as you go or sign up for a fuel plan. Prepay or budget your fuel and protect your price for up to one year. Pay with automatic debit, check, cash, or with MasterCard or Visa.

Budget Plans

Our Budget Plan gives you extra value by evenly spreading your payment throughout the year. Your monthly predictable payments are based on your annual fuel usage which may include your burner service plan if desired.



PAY AS YOU GO



BUDGET PLAN

8741 RT. 9W Athens, NY 12015
(518) 945-1220
info@villageoil.com

General Conditions & Exclusions

This Service Plan is available to automatic delivery customers who purchase their fuel oil and all heating systems services from us during the term of the Service Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the Plan is for a one (1) year period and after re-inspection will re-new automatically every year unless terminated by either the customer or Company. The Plan automatically terminates if the customer no longer purchases all of its heating oil from the Company. No credit will be issued if the Plan is canceled before the expiration date.

2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

3. The TankSure® Service Plan includes the TankSure® Program which provides a tank testing service and the TankSure® Program tank replacement payment described below. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We will perform an annual test of your fuel tank. If a tank leak occurs subsequent to this test due to internal corrosion once you are on the program, or a tank leak occurs due to a manufacturer's defect or a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software, the Company will pay up to \$1,000 towards the replacement of your tank in accordance with the terms of the TankSure® Program which is described in the TankSure® brochure that we have provided to you.

4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

5. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.

6. The Service Plan only covers heating system parts and components specified in the Plan. Examples of components not covered by the Plan include boiler and furnace and related piping, underground oil storage tanks, above ground storage tanks (unless enrolled in TankSure® Program), tanks with preexisting leaks, patches or unstable conditions, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems and air and venting systems. The Plan does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and is enrolled in the TankSure® Program.

7. Customer agrees to release and hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Company shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties, including environmental clean costs.

8. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from the Company.

9. Amendment and Cancellation. We may amend or change the terms of this Contract at any time. We may amend or change the services offered as part of the Contract at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. If you wish to cancel this Contract, you may do so with written notice or by calling the number noted on the Contract.



Serving the Hudson Valley & Catskill Mountains Since 1983

NOW INCLUDING WITH OUR SERVICE:



Village Oil offers energy solutions for your home or business, 24 hours a day, seven days a week. Our qualified technicians are always on call, and we offer automatic oil delivery, 5 days a week.

We are purveyors of high efficiency heating equipment including the Energy Kinetics System 2000 hybrid heating system and the Smart Solar water heating appliance. We offer service contracts for all types of oil fired heating systems and our contracts include both an annual cleaning and a complete tune-up. Please call today to get started with any of our energy-saving programs, or visit www.villageoil.com for more information.

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VALUE PLAN



ANNUAL TUNE-UP

- ✓ Save up to 10% on heating costs
- ✓ Add years to the life expectancy of your equipment
- ✓ Preventive maintenance = peace of mind
- ✓ Catch small problems before they become big problems

WE WILL CONDUCT THE FOLLOWING:

- Test and adjust oil burner for maximum efficiency
- Install new oil filters, oil filter cartridges and burner nozzle if necessary
- Inspect combustion chamber
- Clean and check electrodes and nozzle assembly
- Oil all motors on burner, fans and circulators
- Safety check all operating controls
- Clean and inspect flue pipe including chimney base when accessible
- Clean interior heating surfaces (as needed)
- TankSure® Tank Inspection/Test



THE TANKSURE® PROGRAM

Our service contracts are highly competitive and now also include these great TankSure® Program benefits.

NEW! Homeowner's Insurance Discounts

- Our TankSure® Program is now endorsed by the insurance industry
- Discounts are now available on your homeowner's policy

\$ Proactive \$1,000 Replacement Payment

- Covers up to \$1,000 towards the replacement of your tank
- Proactive replacement of tanks before they leak
- Helps protect the environment and reduces unexpected costs



EPA Approved Ultrasonic Testing Technology

- Trained service technicians use ultrasonic equipment to test the thickness of your tank
- Ultrasonic equipment (similar to those used in the medical profession) detects the level of corrosion occurring inside your tank



Tank Inspection Certificate

- Important documentation if you are selling your home

TOTAL COMFORT PLAN



ANNUAL TUNE-UP

See Value Plan to the left for details.



THE TANKSURE® PROGRAM

See Value Plan to the left for details.



PARTS PROTECTION

All costs including labor and supplies to maintain, replace or repair the following parts and their components, where available are covered.

PARTS & LABOR 100% COVERED INCLUDE:

- Circulators – 2 max.
- Emergency shutoff switch
- Cad cell eye/relay
- Zone valves – 2 max.
- Combustion chamber
- Pressure/temp. gauge
- Expansion tank
- Belts and couplings
- Protecto relay
- Water feeder (pressure reducing valve)
- Bearing assembly
- EK digital sensor
- Boiler relief valve
- Fuel pump
- EK digital manager
- Aquastat
- Nozzle
- Standard thermostat (1)
- Transformer
- Oil filter
- Primary control
- Pump screen
- Burner motor
- Electrodes
- Blower motor
- Endcone/blasthead

PARTS & LABOR 25% DISCOUNTED INCLUDE:

- Oil Filter Assembly
- Boiler - complete
- Oil feed and return lines
- Furnace - complete
- Oil tank fill and vent pipes
- Hot water heater
- All valves – firematic, ball, gate, flow, etc.
- Hot water storage tank
- All fittings – threaded, sweat, or compression
- Boiler sections
- Gauge
- Heat exchanger
- Whistle
- Coil
- Smoke pipe
- Plate exchanger
- Draft regulator
- Baseboards
- Power ventor
- Radiators
- Additional zone valves
- Convectors
- Additional circulators
- Radiant tubing
- Additional expansion tanks
- Water filter
- Additional or programmable thermostats
- Ductwork
- Freeze alarm

Clip & Mail

Choose a Plan

- TankSure® Program Alone.....\$80.00
- Value Plan\$150.00
- Add additional heating unit/hot water heater.....\$100.00
- Total Comfort Plan.....\$230.00
- Add additional heating unit/hot water heater.....\$120.00

** I understand that I will be responsible for any and all costs associated with my oil tank. Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long term proactive replacement program for our customers.*



- Bill My Account
- Check Enclosed
- Call to Pay

Please Print

Name _____

Address _____

City _____ State _____ Zip _____

Day Phone _____

Night Phone _____

E-Mail _____